



Alliance Cleaning Sustainability Standards

10th February 2011

Our Sustainability Plan focuses on six areas:

1. combating climate change
2. environmentally friendly cleaning products
3. sustainable solutions for our clients
4. ethical cleaning practices
5. **our standards**
6. communication & engagement

The commitments on this document give you a sense of the **standards** we have in place or are developing to ensure our clients know that we manage the business responsibly.

ISO 14001: Environmental Management Systems certification

During 2011 we are developing an Alliance Cleaning environmental management system, which will give us a framework as we continue to improve our environmental performance – and the 14001 certification gives clients the reassurance that we are doing so responsibly.

PAS 2060: Specification for the demonstration of carbon neutrality

From 2010 onwards, whatever carbon we cannot remove from the business, we are going to offset to the exacting standards of PAS 2060. This gives the reassurance that we are actively reducing our emissions (by 24% in 2010 – 2011), and investing in offset projects that are 'additional' (i.e. the carbon reductions would not have happened otherwise), 'verified' by an independent third-party, ensuring emission reductions are 'permanent', avoid 'leakage' (emissions are not increased in another area as a result of the project reductions), are not 'double counted', and are 'retired' after a maximum of 12 months to a 'credible registry'.

Our workforce is ethnically diverse and we are going to offset our emissions in forestry or technology schemes taking place in countries and regions of the world which represent the nationalities of our people.

Health & Safety

Health & Safety is of paramount importance to Alliance Cleaning Limited. Our Company is fully committed to compliance with all rules, regulations, codes of practice and best practice governing Health & Safety. We provide a safe, secure and comfortable working environment for customers and staff alike. We comply and adhere to our Health & Safety obligations by using the following procedures within a regular monitoring and measurement system: company & site induction training; machinery induction training (as necessary); Health & Safety awareness; method statements for all works and tasks; implementation of safe systems of work; hazardous substances – COSHH data sheets and assessments; risk assessments for all activities and tasks; provision of appropriate personal protective equipment; emergency procedures; accident & incident reporting.