



Alliance Cleaning Environmentally Friendly Cleaning Products

10th February 2011

Our Sustainability Plan focuses on six areas:

1. combating climate change
- 2. environmentally friendly cleaning products**
3. sustainable solutions for our clients
4. ethical cleaning practices
5. our standards
6. communication & engagement

The commitments on this document give you a sense of our activities to ensure we use **environmentally friendly cleaning products**.

Sustainable Cleaning Products

Before we began our sustainability journey we already offered our clients the option to use biodegradable products for their cleaning service: about 20% of the products we used were bio-based. We never did, and never will, use bleach.

During 2010 we started to think about the effects our cleaning activities may be having on the environment, the potential effect of chemicals on our workforce, not to mention the amount of waste created by the volume of chemicals being used and their packaging.

Where we used to use various floor cleaners, surface cleansers, window trigger sprays, etc. we now have a simple concentrated range of three products from JohnsonDiversey, which when diluted are effective for all surface types and situations.

As a result we have achieved massive reductions in transport pollution, plastic bottle wastage, trigger bottle wastage, and the concentrated nature of the products also means that carbon emissions are down. All of the products are biodegradable and are covered by the AISE Charter for Sustainable Cleaning.

Other products that we use include:

1. Microfibres: The microfibre cloth and mop technology does several things. It reduces the need for chemical products, as microfiber cloths, mops, etc are engineered to clean more effectively. They are also more durable, withstanding 200 cold washes, meaning less waste and expense.
2. Biodegradable products: The 'black bags' we provide to clients are biodegradable.
3. Bio-based solutions: If a client would like to use a bio-based product,

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