



Alliance Cleaning Ethical Cleaning Commitments

10th February 2011

Our Sustainability Plan focuses on six areas:

1. combating climate change
2. environmentally friendly cleaning products
3. sustainable solutions for our clients
- 4. ethical cleaning practices**
5. our standards
6. communication & engagement

The commitments on this document give you a sense of our activities to ensure that we offer an **ethical cleaning service**.

Fair pay and fair prices

Our aim is to pay all our cleaners 17.5% above the minimum wage, tracking the best of the best in the cleaning industry. What we achieve on any particular contract can be dependent upon the value that clients place on this commitment.

We have a completely transparent and open book policy when it comes to pricing our work. A potential client can drill down into their quote to understand how it all stacks up; from staff wages, to National Insurance contributions, holiday entitlement, costs of cleaning products and profit to the business. All clients also have online access to our abbreviated accounts, our policies and procedures.

In this manner our clients are literally our partners and most choose to ensure that the staff on their site receive industry leading rates of pay.

Fund Raising

We see that we can have a positive impact on the various and diverse communities represented by our people and clients. Our 2011 goal is to find a relevant charitable organisation to partner with, to continue our existing fund raising activities (such as participating in the London to Cambridge bike ride), and to find new ways to engage clients and our communities for good.